



TO: All Maintenance of Way and Maintenance of Equipment Members
FROM: Anthony Simon, General Chairman
RE: Accidents, Incidents & Weather Events

March 21, 2017

Brothers and Sisters:

Over the past half year the railroad has had its fair share of accidents, incidents and service related events impacting performance. While the press and critics of the LIRR often have plenty to say about our railroad, they are unable to discredit the work ethic of our hardworking employees who answer the bell time and time again to restore and repair the system.

Our maintenance personnel are second to none in responding to derailments and accidents on the property. Whether it is our skilled wreck crews, welding crews, section gangs and more, we come out to work when all hell breaks loose. I have seen it first hand on scene, and your union leadership is proud of the work and pleased to stand with you. Your efforts during snow storms as always, is a dedication only railroaders could understand. We stay until the system is clean and safe, sacrificing our own families by working around the clock.

I, as well as your union leadership, could not be more proud of your dedication to your respective crafts. Thank you for your continued commitment to service and for empowering our Organization.

Keep up the great work, stay safe and thank you!

Fraternally,

A handwritten signature in black ink, appearing to read "Anthony Simon", written in a cursive style.

Anthony Simon



TO: ALL CONDUCTORS & ASST. CONDUCTORS
FROM: ANTHONY SIMON, GENERAL CHAIRMAN
RE: 2016 CUSTOMER SATISFACTION SURVEY

March 20, 2017

Brothers and Sisters:

Once again our craft has shined on the most recent customer satisfaction survey. Over the past five years we have consistently received high marks from our riders. Your professionalism and dedication does not go unnoticed from our customers, and certainly does not go unnoticed from your union's leadership.

Thank you for representing the LIRR as front line employees the way that you do. It strengthens the character of our craft and makes us continue to stand out in the industry at a high level.

Keep up the great work, stay safe and congratulations!

Fraternally,

A handwritten signature in black ink, appearing to read 'Anthony Simon', is written over the typed name.

Anthony Simon

The highest scoring satisfaction attribute pertains to "Professional Appearance of Conductors" reaching a record satisfaction score of 93%. "Courtesy & Responsiveness of Conductors" received the second highest score of 92%, as well as "Safety from Train Accidents (92%)."